

**Accident and Emergency Delivery Board (AEDB) Performance Report
(October 2017)**

AEDB provides assurance to the Oxfordshire system, NHS England and NHS Improvement that action is being taken system wide to support the delivery of the key performance measures connected to the Urgent and Emergency care (U&EC) system.

As such AEDB is one of the key delivery mechanisms that enables the Oxfordshire Health and Wellbeing Board to be assured that the Oxfordshire system is delivering for our residents.

The key measure for local urgent and emergency system performance is for patients to be seen, treated, and admitted or discharged in under four hours within A&E, but there are a number of other important and related areas that support this standard such as delayed transfers of care, ambulance response and handover.

Planning was initially against the Rapid Implementation Guidance aimed at A&E improvement but there have recently been a number of both local and national developments that have resulted in a review of the key focus areas for improvement and the development of a revised AEDB delivery plan.

We have developed a local performance report covering demand, capacity, and flow in the Oxfordshire system. AEDB consider these to be key measures of the performance of our overall system.

Recommendation

Health and Wellbeing Board are asked to consider the Accident and Emergency Delivery Board Performance report and review those areas where we are performing below target.

A&E Delivery Board Performance Report

		Target	2016/17												Full Year	2017/18						YTD	
			Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar		Apr	May	Jun	Jul	Aug	Sep		
Demand	ED attendances not above 16/17 outturn on month-by-month basis	<0	-1517	2769	1426	1214	766	787	767	452	499	73	-700	-180	6356	172	238	768	-27	5	-48	1178	
	Emergency admissions not above 16/17 outturn on month-by-month basis	<0	-536	606	-48	103	28	78	180	311	306	-273	-41	462	1176	-121	-346	-245	-391	-258	-326	-712	
	111 - Total Activity		14962	17609	14705	16140	14631	13941	16650	15509	19412	17523	14980	15148	191612	18545	17695	18348	17745	16204	15442	103979	
	111- % Referred to All Clinicians (5.22)	30%														31.36%	24.11%	29.74%	28.48%	28.89%	28.20%	27.54%	
	111 - Number Referred to A&E	5%	1174	1408	1210	1360	1121	1172	1353	1163	1429	1293	1205	1230	15118	1420	1381	1565	1406	1287	1068	8127	
	111 - % Referred to A&E		7.85%	8.00%	8.23%	8.43%	7.66%	8.41%	8.13%	7.50%	7.36%	7.38%	7.75%	8.12%	7.89%	8.37%	7.80%	8.53%	7.92%	7.94%	6.92%	7.82%	
	111- % Referred to Primary Care		56.22%	57.36%	55.12%	55.28%	54.99%	55.10%	55.25%	56.48%	58.09%	57.50%	55.41%	54.92%	56.05%	57.36%	45.72%	51.34%	50.54%	51.48%	48.70%	50.95%	
	GPAF: Appointments Utilised	95%								1120	1204	2012	3113	3164	10613	2872	3855	3629	3964	3883		18203	
Total 999 Incidents		6245	6792	6453	6891	6456	6472	6928	6704	7130	6766	6119	6664	79621	6440	7064	6722	6951	6650	6654	40481		
Capacity	Average Daily Beds Available - Acute (G&A Only)								88	116	60	51	70	77	91	71	60	58	70	37	65		
	Average Daily Beds Available - Community Beds					3.3	3.3	3.4	4.7	3.5	2.6	3.5	3.3	3.45	3.4	3.5	3.9	3.7	4	6	3.7		
	Average Daily Beds Available - Intermediate Care Beds					2.5	2.8	2.4	2.1	2.9	1.9	1.5	1.7	2.2	1.8	1.6	2.3	2	2.6	1.3	2.1		
	Average Daily Beds Available - Residential and Nursing home (to purchase)																			172	172		
	Non-bed Capacity - HART delivered hours	8440							6116	6865	5946.5	6217.25	5491.25	6306.3	6157.05	5691	6106	6039.75	6217.95	6348	6383.5	6131	
	Non-bed Capacity - Dom Care delivered hours																				22163	22163	
	GPAF: Appointments Available	6211								1401	1353	2445	3931	4376	13506	3843	5108	4850	5599	5684		25084	
	% of OOH Shift un-filled	2%										7.0%	9.0%	9.4%	8.5%	3.7%	5.6%	8.9%	12.1%	13.2%	8.2%	8.6%	
Flow	Deliver a 15% cumulative reduction in DToC in OUHFT quarter by quarter, so 110 by Q1, 93 by Q2, 79 by Q3 and 67 by Q4		100			128			122			187			114			59					
	DToC Trajectory head count performance against trajectory (Starts in August)														154	181	178	169	114	117			
	Saturday and Sunday discharges at least 60% of Monday – Friday average														58.07%	44.23%	41.01%	54.03%	38.96%		46.83%		
	CHC eligible patients moved on within 7 days of assessment decision (48 hours not yet available)														75.00%	45.45%	63.16%	54.55%			59%		
	Where the patient is not fit for transfer to D2A bed CHC assessment will take place within 7 days															60.00%	77.78%	60.61%			66%		
	Where the patient is fit for transfer to D2A bed the assessment will take place in that bed.															100%	100%	80%			92%		
	Average Length of Stay - Acute															4.14	4.02	3.97	4.21	4.02		4.07	
	Average LOS in Community Hospitals (inc DToC)	24	31	30	32	30	32	36	31	28	28	28	30	30	30.50	38	27	29	30.5	36	28	31.42	
Average Length of Stay - Intermediate Care Beds																				28	28		
Average Length of Stay - Hub																							
Additional Standards	OUHFT 4 Hour Standard Overall Performance	95%	87.55%	87.00%	88.16%	87.60%	86.60%	82.80%	73.89%	94.21%	91.05%	84.84%	82.25%	87.10%	86.07%	88.84%	86.40%	82.78%	80.76%	84.78%	82.77%	84.33%	
	OUHFT Minors Performance	98%						88.50%	81.14%	95.80%	96.46%	94.47%	91.60%	92.62%	91.00%	94.72%	95.11%	93.46%	92.28%	95.48%	95.44%	94.35%	
	JR Overall Performance	95%	82.60%	81.23%	83.05%	82.13%	81.29%	75.83%	63.94%	92.70%	91.30%	85.23%	81.78%	84.41%	82.47%	87.83%	83.70%	81.60%	77.81%	80.87%	80.36%	82.22%	
	HGH Overall Performance	95%	87.67%	89.66%	90.02%	89.78%	87.89%	85.54%	78.10%	96.38%	91.52%	83.95%	84.15%	93.17%	88.28%	92.49%	91.51%	89.03%	86.96%	95.48%	89.81%	90.71%	
	4 Hour Performance (Type 3 MIU/FAU)	95%	94.48%	95.54%	97.49%	94.96%	95.93%	97.61%	97.17%	96.67%	97.09%	98.49%	98.59%	96.41%	96.65%	96.63%	95.37%	97.14%	96.98%	97.62%	98.67%	96.63%	
	Total AAU Attendances (inc EMU)							431	452	526	551	550	569	577	5896	1243	1164	1398	1261	1227	1405	7698	
	Total Pick Ups - HART		183	177	196	198	160	140	175	173	162	187	133	155	2039	176	177	175	197	174	225	1124	
	Red 1	75%	73.8%	74.5%	72.4%	65.6%	69.1%	63.2%	67.9%	70.7%	71.4%	71.9%	75.4%	69.9%	70.4%	75.7%	74.1%	70.4%	74.4%	70.5%	63.6%	71.4%	
	Red 2	75%	74.7%	72.1%	73.4%	70.3%	72.7%	69.8%	70.8%	72.3%	70.5%	70.6%	71.7%	71.4%	71.7%	70.7%	69.9%	68.2%	70.0%	69.1%	66.8%	69.1%	
	Red 19	95%	95.5%	93.8%	92.2%	91.6%	93.8%	91.8%	91.8%	92.0%	91.2%	93.1%	93.3%	94.3%	92.9%	94.1%	91.6%	91.0%	93.0%	92.4%	92.0%	92.3%	
	PTS - Planned Discharges %	35%										26.6%	26.9%	25.0%	26.2%	33.9%	30.1%	29.7%	30.7%	28.5%	29.6%	30.5%	
	Acute Discharges							9107	11150	5794	5896	5382	5691	7153	50173	6681	5490	6898	5477	5458	5404	35,408	
	Discharges before 12noon %	33%							10.5%	10.5%	19.5%	19.0%	17.9%	17.9%	18.9%	15.5%	19.2%	19.1%	19.1%	19.5%	18.7%	21.5%	19.5%
	Conversion Rate from A&E	25%	26.4%	26.8%	26.0%	25.2%	26.3%	25.8%	25.1%	27.5%	29.8%	25.1%	26.2%	28.4%	26.5%	25.0%	23.8%	22.7%	22.3%	24.2%	23.3%	23.6%	

Please note: Sept 17 data is potentially unvalidated and may be subject to change
n.b. - DToC Trajectory will begin in August

Timeline for completion	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
AEDB	20/10/17	17/11/17	21/12/17	19/01/18	15/02/18	15/03/18
OSFB	14/10/17	11/11/17	15/12/17	13/01/18	09/02/18	09/03/18
Deadline for Comments	13/10/17	10/11/17	14/12/17	12/01/18	08/02/18	08/03/18
Dashboard Produced	11/10/17	08/11/17	12/12/17	10/01/18	06/02/18	06/03/18
Deadline for Data	10/10/17	07/11/17	11/12/17	09/01/18	05/02/18	05/03/18